

Satisfine Foods – Frequently Asked Questions

1. Delivery Days:

Satisfine Foods deliver on Monday through Friday and there are **NO** weekend deliveries.

2. Order cut off:

Satisfine Foods will deliver orders placed before **3pm** on the next business day assuming all stock is available to be released. If the order is not available in full the customer will be contacted by a Satisfine Foods team member and advised accordingly.

This means all orders required for Monday will need to be placed by 3pm the Friday prior.

3. Minimum orders:

The minimum order for Satisfine Foods to deliver is \$70.00 (Inc. GST). There will be no additional freight charges for orders placed above this amount. If an order under \$70.00 is required there will be an additional freight charge commensurate with the size of the order. A Satisfine Foods team member will discuss this with you upon order placement.

4. Methods of payment:

Your prompt attention to payment of invoices is always appreciated by Satisfine Foods and as such the following methods of payment are available to you at all times;

- By Cash or Cheque to driver (please make all cheques payable to Satisfine Foods Pty Ltd).
- By Direct Debit (BSB: 012055, Account No: 499384049, Account Name: Satisfine Foods Pty Ltd, Bank: ANZ).
- By Cheque payable to Satisfine Foods Pty Ltd mailed to PO Box 280, Kingsford NSW 2032. Please organise this prior to

We currently do not have credit card facilities available.

If you would like to set up a credit account with Satisfine Foods please contact 02-9669-5500 or complete download number 2 on the downloads page of the Satisfine Foods website and fax this back to 02-9669-5502 or follow this link;

<http://www.satisfinefoods.com.au/documents/CreditApplicationApril2010.pdf>